

DARRELL V. MCGRAW, JR.
ATTORNEY GENERAL

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STATE OF WEST VIRGINIA
OFFICE OF THE ATTORNEY GENERAL

January 31, 2011

Consumer Protection
and Antitrust Division
(304) 558-8986

Preneed Funeral Services
(304) 558-8986

Consumer Hotline
1-800-368-8808

FAX: (304) 558-0184

[REDACTED]

Re: Ardent 360 LLC

[REDACTED]

Our office has received your complaint and it has been assigned to me. I will contact the business on your behalf and attempt to mediate a successful solution. I will notify you if further information is needed.

Very truly yours,

A handwritten signature in black ink, appearing to read "James Cavender".

James Cavender
Mediator
Consumer Protection and
Antitrust Division

dmm